

## AMENDMENTS

### In The Claims:

1. (Currently Amended) A method for an automated appeal[[s]] process for a provider ~~using a server with a database connected to a plurality of remote stations over a distributed network,~~ comprising:

~~Verifying the user information for registration at a server;~~  
~~storing the user information in a secured database;~~  
~~generating an appeals form;~~  
~~printing the appeals form at the remote station;~~  
receiving provider identification from a remote provider station;  
receiving the appeal[[s]] form data from the remote station, wherein the appeal data  
comprises data descriptive of a plurality of insurance appeals;  
~~verifying information in the appeals form;~~  
~~storing the appeal[[s]] information data from the remote station in the database;~~  
~~sending the appeal[[s]] information data to an appeals agency unit;~~  
~~determining the status of an appeal;~~  
receiving appeal status information for a plurality of appeals from the appeals unit;  
~~storing the status of the appeal in the database; and~~  
~~sending appeal status information on the status of the appeal to a user provider at [[a]] the~~  
remote station[[.]],  
wherein the appeal is a request for reconsideration of a claim adjudicated by an insurer.

2. (Currently Amended) A method for an automat[[ing]]ed [[an]] appeal[[s]] process for a  
user, comprising:

~~registering a user in a database;~~  
collecting user information and appeal[[s]] ~~information data~~ from the a user;  
electronically storing the collected information data in the a database;

sending the appeal[[s]] ~~information data~~ to an appeals agency;  
 receiving a status of an appeal ~~form from~~ the appeals agency;  
 storing the status of the appeal ~~in the database~~; and  
 sending the status of the appeal to the user[[.]],  
wherein the appeal is a request for reconsideration of a claim adjudicated by an insurer.

3. (Currently Amended) A system for an automated appeal[[s]] process for a user,  
 comprising:  
~~a remote user stations for inputting user information;~~  
~~a server connected to the plurality of a remote user station[[s]] over a distributed network,~~  
~~the server for receiving [[the user information]] appeal data from the plurality of remote user~~  
~~station[[s]] over the distributed network and generating an appeals form for a user; and~~  
~~a secured database connected to the server, the database for storing the [[user~~  
~~information;]] appeal data.~~

wherein the server is further configured or arranged to:  
~~transmit[[s]] the an appeal[[s]] form to the user at one of the plurality of remote user~~  
~~station[[s]]; and~~  
~~receive[[s]] an completed appeal[[s]] form containing appeal information data from~~  
~~the user;~~  
~~process the appeal form to generate an appeal having a predetermined format;~~  
~~the server send[[s]] the formatted appeal information to an appeals agency unit; and~~  
~~the server send[[s]] a status report to the user at one of the plurality of remote user~~  
~~station[[s.]].~~

wherein the appeal is a request for reconsideration of a claim adjudicated by an insurer.

4. (Currently Amended) A method of automating an appeals process ~~for a user for a~~  
~~denied claim using a database connected to a remote user station over a distributed network,~~

comprising:

electronically collecting the user information from a user including an account name and a password through the registration form and storing the user information ~~in the database;~~

presenting the user with a ~~[[medical request]]~~ claim denial form ~~including claim denial information;~~

collecting ~~[[the]]~~ claim denial information and storing the claim denial information ~~in the database;~~

presenting the user with a patient information form ~~for selecting or adding a patient including questions related to a patient and the patient's insurance information;~~

collecting patient information and storing the patient information ~~in the database;~~

presenting the user with a provider information form ~~including questions about a provider;~~

collecting provider information and storing the provider information ~~in the database;~~

collecting appeal status information on an ~~denied~~ adjudicated claim and storing the appeal status information ~~in the database;~~

presenting the user with a check appeal status form ~~including questions about pending or open appeals related to the user; and~~

collecting check appeal status information and presenting the user with appeal status information ~~stored in the database~~ based on the check appeal status information collected~~[[.]]~~.

wherein the appeal status information relates to a request for reconsideration of a claim adjudicated by an insurer.

5. (Currently Amended) The method according to claim 4, further comprising:

presenting the user with a credit card information form ~~including questions relating to a credit card; and~~

collecting credit card information and storing the credit card information ~~in the database.~~

6. (Currently Amended) The method according to claim 4, further comprising presenting an administrative interface including information on an appeal[[s]] submitted.

7. (Currently Amended) A method for an automated appeal[[s]] process ~~using a server with a database connected to a plurality of remote stations over a distributed network,~~ comprising:

- receiving a login request from a user;
- electronically presenting a welcome screen to the user;
- receiving a first user selection from the user;
- presenting a first user screen based on the first user selection;
- receiving user identification information from the user;
- presenting a second user screen based on the user identification information;
- receiving a second user selection from the user; and
- presenting a third user screen based on the second user selection, the third user screen ~~being one of for a new appeal screen and an upload screen,~~

wherein the appeal is a request for reconsideration of a claim adjudicated by an insurer.

8. (New) A method for automating an appeal process, comprising:

- receiving appeal data descriptive of a plurality of appeals from a remote station;
- converting appeal data from one or more of the plurality of appeals to a predetermined appeal format; and
- sending at least a portion of the converted appeal information to an appeals unit,

wherein the appeal information relates to a request for reconsideration of a claim adjudicated by an insurer.

9. (New) The method of claim 8, wherein the conversion further comprises converting the information to conform with a format described by a public law.

10. (New) The method of claim 8, wherein the conversion further comprises converting the information to conform with a format described by a public regulation.

11. (New) A method for automating an appeal process, comprising:  
receiving appeal data descriptive of a plurality of appeals from a remote station;  
converting appeal data from one or more of the plurality of appeals to a predetermined appeal format;  
applying one or more rules to select one or more of the plurality of appeals; and  
sending data descriptive of one or more selected appeals to an appeals agency,  
wherein the appeal information relates to a request for reconsideration of a claim adjudicated by an insurer.

12. (New) A method for automating an appeal process, comprising:  
receiving appeal data descriptive of a plurality of appeals from a remote station;  
converting appeal data from one or more of the plurality of appeals to a predetermined appeal format;  
applying one or more rules to select one or more of the plurality of appeals; and  
sending data descriptive of one or more selected appeals to an appeals unit,  
wherein the appeal is a request for reconsideration of a previously adjudicated claim.

13. (New) A method for an automated appeal process, comprising:  
collecting user information and appeal data from a data provider;  
electronically storing the collected data in a database;  
sending the appeal data to an appeals unit;  
receiving a status of an appeal from the appeals unit;  
storing the status of the appeal; and

sending the status of the appeal to the data provider,  
wherein the appeal is a request for reconsideration of a previously adjudicated claim.

14. (New) A method for an automated appeal process, comprising:  
collecting user information and appeal data from a data provider;  
electronically storing the collected data in a database;  
sending the appeal data to an appeals unit;  
receiving a status of an appeal from the appeals unit;  
storing the status of the appeal; and  
sending the status of the appeal to the data provider,  
wherein the appeal information relates to a request for reconsideration of a claim  
adjudicated by an insurer.